

Use this checklist to help determine whether you're dealing with a bad attitude or a skill mismatch. Jot down examples in the notes column, then decide your next step.

Behavior Observed	Attitude or S	Skills Gap?	Notes/Examples
Constant negativity or complaining	Attitude	Skills	
Disrupts team dynamics or causes drama	Attitude	Skills	
Disrespectful to supervisors or coworkers	🗌 Attitude	Skills	
Resistant to feedback or coaching	Attitude	Skills	
Brings down morale; others avoid working with them	Attitude	Skills	
Undermines safety culture or ignores rules on purpose	Attitude	Skills	
Struggles to meet daily productivity expectations	Attitude	Skills	
Takes longer than peers to learn new tasks	Attitude	Skills	
Repeated errors, even after training	Attitude	Skills	
Trouble following instructions or procedures	Attitude	Skills	
Doesn't have required certifications or experience	Attitude	Skills	
Doesn't meet the physical or technical demands of role	Attitude	Skills	

